Mission:

- As a nonprofit health and human services agency, JFS is dedicated to helping you meet life's challenges, regardless of income, age, religion, or race.

Vision:

- JFS is recognized as a community leader in providing services enabling individuals and families to have a better quality of life. To realize this vision, JFS will expand access to our high-quality services, leveraging current services and community partnerships to provide a coordinated care approach.

Values:

- We practice the Jewish value of Tikun Olam, repairing the world one person at a time.
- We appreciate and respect our clients, staff, Board, Trustees, donors and community partners.
- We maintain professionalism, confidentiality and integrity in all our relationships.
- We provide the highest quality services to our diverse client base.
- Accountability and fiscal responsibility drive our operations.
Dear JFS Friends & Family,

Celebrating 165 years of embodying the age-old value of Tikun Olam, Jewish Family Services boasts a strong history and holds a deeply ingrained place in our community. We maintain a long-standing reputation for high-quality services and dedication to the needs of all families and individuals who seek our help. While the challenges have changed with the times, what has not changed is JFS unflinching commitment to meeting those needs.

This past year has been an incredibly successful one at JFS, from building programs to building partnerships. A few highlights from 2014 include:

• Working with The United Way, Capital Area Agency on Aging, and a team of associated professionals on community-wide Age Wave planning for Richmond’s older adults.

• JFS teamed up with No Wrong Door, a program of The Virginia Division for Aging, to match older individuals with needed community resources.

• Presenting the Draw Back the Curtain project with the University of Richmond Hillel, documenting the 1980s-90s Russian Jewish resettlement program, funded in part by the Genesis Fund of The Richmond Jewish Foundation.

• Partnering with the Weinstein JCC on exciting upcoming projects including The Big Schtick, a fundraiser featuring a national comedy act, and Food for Thought, a speaker series bringing topical information to older adults and caregivers.

• Piloting the KiRVA project with Congregation Beth Ahabah, reaching out to isolated Jewish seniors. The KiRVA pilot was so successful, JFS is currently expanding it into other synagogues and faith communities.

• Expanding resources and support for LGBT families seeking to adopt in collaboration with The Richmond Gay Community Foundation.

For more than a century and a half, JFS has worked to meet the needs of those who most need our help. On a daily basis, we practice Tikun Olam, healing the world one person at a time.

We couldn’t do this without you, our community partners, friends, and donors. It is YOUR support that enables us to serve the neediest among us. Thank you, and we hope you will join JFS in our continued efforts to serve our community in meaningful and impactful ways.

With gratitude,

Elizabeth Thalhimer Smartt
Board President

Gregg E. Davidson
Chief Executive Officer

JFS is making a BIG impact in the community

Meeting the Needs of our Aging Population:

Personal Care: 139 Clients received 124,882 hours of care from our Professional Care Aides

Skilled Home Care: RNs, CNAs, Occupational and Physical Therapists, Speech/Language Pathologists Home Health Aides and Social Workers helped 281 clients on the road to recovery

Care Management: The JFS Care Management team of LCSWs, Geriatric Care Managers, and Social Workers helped 93 elderly and disabled clients stay safe and independent

Helping Families & Children:

Adoption: LCSWs and MSWs Helped 22 families through the home study process, a critical first step in the adoption journey

Special Needs Collaborative: 190 special-needs individuals served through the integration program with the Weinstein JCC

Psychologists at JFS provided over 60 educational/psychological evaluations for children

Improving Quality of Life:

Counseling: Psychologists and LCSWs served 1796 individuals and families. 96% of clients reported improved ability to address challenges in their lives

Volunteer Services: Over 75 volunteers devoted 4,911 hours of service to help lessen isolation for seniors

56 seniors found companionship and support through Telephone Reassurance and Friendly Visitors
“There have been bumps in the road, but staff has been right beside us the entire journey. The inclusion program has been integral to her success as a first grader who tests above her grade and will not stop talking!”

A parent, on the JFS/Weinstein JCC Special Needs Collaborative

“A Snapshot of Our Year…

“A Snapshot of Our Year…

With the JFS Family

“The resettlement was hands-down, a euphoric moment for the Richmond Jewish community. We knew it needed to be documented and preserved for generations to come. The Draw Back the Curtain project has been a unique opportunity for collaboration and pride in our community.”

Shir Bodner - JFS Business Analyst and Director of Draw Back the Curtain

“I like talking to people. I think so many people are lonesome. It makes them feel good…to get a phone call, and to know that someone cares for you.”

Mildred - JFS Volunteer

“Thank you SO very much. Because of your 24/7 work, I feel safe and comfortable. I feel so very fortunate to have you in my life.”

JFS Care Management Client

“Without your patience, your empathy, and your non-judgemental approach, I don’t think I would have made as much progress. Thank you for everything.”

T - JFS Counseling Client

“Adoption is a life-long journey for adoptees, adoptive parents and birth parents. The impact is profound and can be filled with great loss and joy.”

JFS Adoption Staff

“I want to thank JFS for taking such great care of Dad. The stress of his care, two jobs and a young child was killing me. Our aide has changed that. She helps Dad get up, makes him healthy meals, reminds him to take his meds and makes him laugh! Thank you!”

JFS Respite Client
JFS Hours of Care Provided by Program & Clients Served

151,389 Hours of Care Provided

- Personal Care: 2,007 hours
- Counseling: 4,911 hours
- Skilled Home Care: 5,109 hours
- Care Management: 6,324 hours
- Friendly Visitors/Telephone Reassurance: 8,156 hours
- Adoption: 124,882 hours

2,475 Clients Served

- Personal Care: 1,796 clients
- Counseling: 65 clients
- Skilled Home Care: 93 clients
- Care Management: 101 clients
- Friendly Visitors/Telephone Reassurance: 139 clients
- Adoption: 281 clients

JFS 2013 - 2014 Financial Summary

Operating Revenues
- Payment for Services: $3,355,300.00 (71.6%)
- Contributions: $329,249.00 (7.0%)
- Misc. Income: $269,346.00 (5.8%)
- Grants: $254,685.00 (5.4%)
- JCFR: $180,000.00 (3.8%)
- Endowment: $167,004.00 (3.6%)
- United Way: $128,544.00 (2.7%)
- Total: $4,684,128.00 (100.0%)

Operating Expenses
- Personal Care: $1,835,348.00 (41.1%)
- Counseling: $680,293.00 (15.2%)
- Skilled Home Care: $630,090.00 (14.1%)
- Administration: $537,224.00 (12.0%)
- Care Management: $411,232.00 (9.2%)
- Marketing & Fundraising: $232,941.00 (5.2%)
- Adoption: $92,388.00 (2.1%)
- Volunteer Services: $42,384.00 (0.9%)
- Total: $4,461,900.00 (100.0%)

Complete audited financial statements are available at jfsrichmond.org